Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Group Name: EXPRESS SERVICES, INC.

Coverage Period: 01/01/2024 – 12/31/2024 Minimum Essential Coverage (MEC Plan)

Coverage for: Employee (EE), EE+1, EE+Family | Plan Type: Preventive Services

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact PAI at 1-866-798-0803 or visit www.paisc.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform, www.paisc.com.com or call 1-866-798-0803 to request a copy

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$ 0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive Services</u> .	For example, this <u>plan</u> covers certain <u>Preventive Services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list if covered <u>Preventive Services</u> at <u>https:</u> //www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable.	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the <u>out-of-pocket limit?</u>	Not Applicable.	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.myfirsthealth.com or call First Health toll free at 1(800)226-5116 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral .

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 $(DT-OMB\ control\ number:\ 1545-0047/Expiration\ Date:\ 12/31/2019)\ (DOL-OMB\ Control\ Number:\ 1210-0147/Expiration\ date:\ 5/31/2022)$

(HHS – OMB control number: 0938-1146/Expiration Date: 10/31/2022

Released on April 6, 2016

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

	Common		What You Will Pay		Limitations, Exceptions, & Other Important	
	Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information	
	Micalcal Event		(You will pay the least)	(You will pay the most)		
		Primary care visit to treat an injury or illness	<u>Preventive care</u> : No charge.	<u>Preventive care:</u> 60% <u>coinsurance</u> .	Benefits are provided only for <u>Preventive care</u> services as outlined by the Patient Protection and Affordable Care Act (PPACA). There is no	
		injury or illiness	Treatment of an injury or illness: Not covered.	Treatment of an injury or illness: Not covered.	coverage for services to treat an injury or illness.	
<u>p</u>	you visit a health care rovider's office or linic	Specialist visit	<u>Preventive care</u> : No charge.	<u>Preventive care:</u> 60% <u>coinsurance</u> .	You may have to pay for services that aren't Preventive . Ask your provider if the services	
			Treatment of an injury or illness: Not covered.	Treatment of an injury or illness: Not covered.	needed are preventive. Then check what your plan will pay for.	
		Preventive care/screening/ immunization	No charge for <u>Preventive</u> <u>Services</u> outlined by the Affordable Care Act (ACA)	<u>Preventive care:</u> 60% <u>coinsurance</u> .	Only ACA approved <u>Preventive care</u> benefits are covered.	
		Diagnostic test (x-ray, blood work)	<u>Preventive care</u> : No charge.	Preventive care: 60% coinsurance.		
If you h	you have a test		Treatment of an injury or illness: Not covered.	Treatment of an injury or illness: Not covered.		
		Imaging (CT/PET scans, MRIs)	Not covered.	Not covered.		
		Generic drugs	Not covered.	Not covered.		
treat y		Preferred brand drugs	Not covered.	Not covered.	Oral birth control, immunizations, select	
	you need drugs to	Non-preferred brand drugs	Not covered.	Not covered.	supplements and aspirin are covered under	
	eat your illness or ondition	Specialty drugs	Not covered.	Not covered.	this plan in accordance with ACA <u>Preventive care</u> .* More information about <u>prescription drug</u> <u>coverage</u> is available by calling 1-866-798- 0803.	

^{*} For more information about limitations and exceptions, see the plan or policy document at www.paisc.com.

Common	Common What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information
modiodi Event		(You will pay the least)	(You will pay the most)	morniation
	Facility fee (e.g., ambulatory surgery center)	Preventive care: No charge.	<u>Preventive care:</u> 60% <u>coinsurance</u> .	
If you have outpatient		Treatment of an injury or illness: Not covered.	Treatment of an injury or illness: Not covered.	
surgery	Physician/surgeon fees	Preventive care: No charge.	Preventive care: 60% coinsurance.	
	T Try didian woung do in 1000	Treatment of an injury or illness: Not covered.	Treatment of an injury or illness: Not covered.	This plan provides benefits for Preventive
	Emergency room care	Not covered.	Not covered.	care services as outlined by the Affordable Care Act.
If you need immediate medical attention	Emergency medical transportation	Not covered.	Not covered.	You may have to pay for services that aren't Preventive . Ask your provider if the services needed are preventive. Then check what your plan will pay for.* Treatment of an injury or illness: Not covered.
	Urgent care	Not covered.	Not covered.	
If you have a hospital	Facility fee (e.g., hospital room)	Not covered.	Not covered.	
stay	Physician/surgeon fees	Not covered.	Not covered.	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	<u>Preventive care</u> : No charge.	Preventive care: 60% coinsurance.	
	Outpution 301 viocs	Treatment of an injury or illness: Not covered.	Treatment of an injury or illness: Not covered.	
	Inpatient services	Not covered.	Not covered.	
If you are pregnant	Office visits	Preventive care: No charge. Other maternity treatment: Not covered.	Preventive care: 60% coinsurance. Other maternity treatment: Not covered.	
ii you are pregnant	Childbirth/delivery professional services	Preventive care: No charge. Other maternity treatment: Not covered.	Preventive care: 60% coinsurance. Other maternity treatment: Not covered.	Only ACA approved <u>Preventive care</u> benefits are covered.* This <u>plan</u> provides benefits for <u>Preventive care services</u> as outlined by the Affordable Care Act.

 $[\]hbox{* For more information about limitations and exceptions, see the plan or policy document at $\underline{\text{www.paisc.com}}$.}$

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information	
modical Event		(You will pay the least)	(You will pay the most)	morniation	
				You may have to pay for services that aren't Preventive . Ask your provider if the services needed are preventive. Then check what your plan will pay for.* Treatment of an injury or illness: Not covered.	
	Childbirth/delivery facility services	Not covered	Not covered	Not covered	
	Home health care	Not covered	Not covered	This plan provides benefits for Preventive	
If you need help	Rehabilitation services	Not covered	Not covered	care services as outlined by the Affordable	
recovering or have	Habilitation services	Not covered	Not covered	Care Act.	
other special health	Skilled nursing care	Not covered	Not covered		
needs	Durable medical equipment	Not covered	Not covered	You may have to pay for services that aren't	
	Hospice services	Not covered	Not covered	<u>Preventive</u> . Ask your <u>provider</u> if the services	
	Children's eye exam	Preventive care: No charge. Treatment of an injury or illness: Not covered.	Preventive care: 60% coinsurance. Treatment of an injury or illness: Not covered.	needed are preventive. Then check what your plan will pay for.* Treatment of an injury or illness: Not covered.	
If your child needs	Children's glasses	Not covered	Not covered		
dental or eye care	Children's dental check-up	<u>Preventive care</u> : No charge.	<u>Preventive care:</u> 60% <u>coinsurance</u> .	Covers only an oral health risk assessment for young children: Ages 0 to 11 months, 1 to 4 years, 5 to 10 years and Fluoride Chemoprevention Supplements for children without fluoride in their water source.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Acupuncture	 Habilitation Services 	 Non–emergency care when traveling outside 	
Bariatric surgery	 Hearing aids 	the U.S.	
Chiropractic care	 Infertility treatment 	 Private-duty nursing 	
Cosmetic surgery	 Inpatient care 	 Routine eye care (Adult) 	
Dental care (Adult)	 Long-term care 	Routine foot care	
		 Weight loss programs 	

 $^{^{\}star}$ For more information about limitations and exceptions, see the plan or policy document at $\underline{\text{www.paisc.com}}$.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

• Routine eye care (children only)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform/ Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov/ Planned Administrators Inc. at 1-866-798-0803 or www.paisc.com. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or / Planned Administrators Inc. at 1-866-798-0803 or <u>www.paisc.com</u>.

Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available thru the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? No

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-798-0803.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-798-0803.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-866-798-0803.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-798-0803.

To see examples of how this plan might cover costs for a sample medical situation, see the next section

* For more information about limitations and exceptions, see the plan or policy document at www.paisc.com.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The plans overall deductible	ΨU
■ Specialist	\$0
■ Hospital (facility) Not covered	%N/A
■ Other Not covered	%N/A

This EXAMPLE event includes services like:

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Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,730
In this example, Peg would pay:	

Cost Sharing		
Deductibles	\$0	
Copayments	\$0	
Coinsurance	100%	
What isn't covered		
Limits or exclusions	\$12,617	
The total Peg would pay is \$12,61		

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

The <u>plan's</u> overall <u>deductible</u>	\$ 0
■ Specialist	\$0
■ Hospital (facility) Not covered	%N/A
■ Other Not covered	%N/A

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (glucose meter)

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$0	
Coinsurance	100%	
What isn't covered		
Limits or exclusions	\$7,217	
The total Joe would pay is \$7,		

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist	\$0
■ Hospital (facility) Not Covered	%N/A
Other Not covered	%N/A

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$7,389

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$1,925
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In this example, Mia would pay:

in this example, this would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	100%
What isn't covered	
Limits or exclusions	\$1,925
The total Mia would pay is	\$1,925

Non-Discrimination Statement and Foreign Language Access

We do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in our health plans, when we enroll members or provide benefits.

If you or someone you're assisting is disabled and needs interpretation assistance, help is available at the contact number posted on our website or listed in the materials included with this notice (TDD: 711).

Free language interpretation support is available for those who cannot read or speak English by calling one of the appropriate numbers listed below.

If you think we have not provided these services or have discriminated in any way, you can file a grievance by emailing contact@hcrcompliance.com or by calling our Compliance area at 1-800-832-9686 or the U.S. Department of Health and Human Services, Office for Civil Rights at 1-800-368-1019 or 1-800-537-7697 (TDD).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de este plan de salud, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-396-0183. (Spanish)

如果您,或是您正在協助的對象,有關於本健康計畫方面的問題,您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥 1-844-396-0188。(Chinese)

Nếu quý vị, hoặc là người mà quý vị đang giúp đỡ, có những câu hỏi quan tâm về chương trình sức khỏe này, quý vị sẽ được giúp đở với các thông tin bằng ngôn ngữ của quý vị miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-844-389-4838 (Vietnamese)

이 건강보험에 관하여 궁금한 사항 혹은 질문이 있으시면 1-844-396-0187로 연락해 주십시오. 귀하의 비용 부담없이 한국어로 도와드립니다. (Korean)

Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa planong pangkalusugang ito, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika nang walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-844-389-4839. (Tagalog)

Если у Вас или лица, которому вы помогаете, имеются вопросы по поводу Вашего плана медицинского обслуживания, то Вы имеете право на бесплатное получение помощи и информации на русском языке. Для разговора с переводчиком позвоните по телефону 1-844-389-4840. (Russian)

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص خطة الصحة هذه، فلديك الحق في الحصول على المساعدة والمعلومات المضرورية بلغتك من دون اية تكلفة للتحدث مع مترجم اتصل ب 184--396-184-1 (Arabic)

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Si ou menm oswa yon moun w ap ede gen kesyon konsènan plan sante sa a, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan 1-844-398-6232. (French/Haitian Creole)

Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions à propos de ce plan médical, vous avez le droit d'obtenir gratuitement de l'aide et des informations dans votre langue. Pour parler à un interprète, appelez le 1-844-396-0190. (French)

Jeśli Ty lub osoba, której pomagasz, macie pytania odnośnie planu ubezpieczenia zdrowotnego, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-844-396-0186. (Polish)

Se você, ou alguém a quem você está ajudando, tem perguntas sobre este plano de saúde, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-844-396-0182. (Portuguese)

Se tu o qualcuno che stai aiutando avete domande su questo piano sanitario, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-844-396-0184. (Italian)

あなた、またはあなたがお世話をされている方が、この健康保険についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、1-844-396-0185までお電話ください。 (Japanese)

Falls Sie oder jemand, dem Sie helfen, Fragen zu diesem Krankenversicherungsplan haben bzw. hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-844-396-0191 an. (German)

اگر شما یا فردی که به او کمک می کنید سؤالاتی در بارهی این برنامهی بهداشتی داشته باشید، حق این را دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت کنید. برای صحبت کردن با مترجم، لطفاً با شمارهی Persian-Farsi) تماس حاصل نمایید. (Persian-Farsi)

Ni da doodago t'áá háída bíká'aná nílwo'ígíí díí Béeso Ách'ááh naa'nilígi háá'ída yí na' ídíł kidgo, nihá'áhóót'i' nihí ká'a'doo wołgo kwii ha'át'íshíí bí na'ídołkidígi doo bik'é'azláagóó. Ata' halne'é ła' bich'í' ha desdzih nínízingo, koji' béésh bee hólne' 1-844-516-6328. (Navajo)

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